coherence™

SMARTER GOVERNMENT BETTER BUSINESSES BETTER LIVES

coherence™

Coherence enables governments to be more efficient and effective in delivering excellent public services. Our products and services automate, simplify and enhance processes for governments to create pro-business and pro-citizen environments, where relationships between agencies and communities strengthen and thrive.

BUSINESS SERVICES

MUNICIPAL SERVICES

ENGAGEMENT SERVICES

BUSINESS SERVICES

We automate the government-to-business lifecycle – from registration to licensing – so that companies and individuals enjoy the ease of starting and running enterprises.

AUTOMATE PROCESSES FOR A PRO-BUSINESS ENVIRONMENT

Agencies collaborate through a streamlined workflow, where automation removes manual processes and eliminates errors.

Businesses are guided through each step and save time, cost and confusion. They submit multiple applications at once in the comfort of their office.

Government agencies and businesses find it a breeze to work with each other via a one-stop platform. They can focus their resources and energy on economic growth.

OUR PRODUCTS CAN HELP

Business Registration
Automate your registration process and enable companies and individuals to start their enterprises easily.

Business Licensing
Automate your licensing process so that governments and businesses can conveniently manage licences online.

BENEFITS

Encourage entrepreneurship
Businesses spend less time, effort and money on figuring out compliance and can set up and get off the ground faster.

Increase compliance
Business registration and licensing requirements are made transparent for businesses to easily comply with.

Drive productivity
Various tasks are automated, such as filling in data for businesses and coordinating approvals across multiple agencies – this way, businesses and agencies focus on what they do best.

MUNICIPAL SERVICES

We simplify how citizens' evolving needs are met and managed by agencies. Our Municipal Services help governments develop efficient, effective and transparent digital public services for increased citizen engagement and satisfaction.

SIMPLIFY PROCESSES FOR A CITIZEN-CENTRIC ENVIRONMENT

Agencies collaborate through streamlined processes, where data is shared across government, and everyone – including citizens – save time on duplicating information.

Citizens are placed at the centre of everything. They conveniently and speedily manage their essential needs – such as electricity application, birth registration and driving licence renewal – on one digital platform.

OUR PRODUCT CAN HELP

Life Events Registry

Simplify the management of citizens' vital events and records (such as births and marriages) through digital.

BENEFITS

Easy to use

Our platform has been developed with the end-user in mind. It is simple to navigate, which encourages digital adoption.

Build public trust

When citizens can easily access and use services through a simple, transparent and reliable system, there is increased satisfaction and confidence in public service delivery.

Cost-effective

Save cost with streamlined processes and self-service functions and contribute to better stewardship of public funds.

ENGAGEMENT SERVICES

We enhance how governments interact with citizens and businesses by introducing proactive and meaningful engagement.

This is the next step in digital government, where agencies share data with one another to gain insights for better public service delivery. Agencies can also anticipate and respond to each citizen or business' unique needs.

ENHANCE THE DIGITAL EXPERIENCE WITH PERSONALISED JOURNEYS

Gain more public trust

Agencies form deeper and more meaningful relationships with the public by anticipating individual needs and being responsive and transparent with the relevant information.

Citizens and businesses use digital public services that come with a human touch: they engage with timely and specific interactions or reminders based on their critical milestones – whether it is registering a child for school or applying for a new business.

OUR PRODUCTS CAN HELP

Coherence Moments

Enhance your relationships with citizens and businesses by offering personalised services through a single digital touchpoint.

Coherence Data Exchange Platform (DXP)

Enhance data governance to better serve citizens: streamline information exchange and manage shared data securely and effectively.

BENEFITS

Safeguard data, gain insights
Protect your data with multiple layers of security. Share it across agencies and gain insights that contribute to better policymaking.

Deliver public services with foresight
Anticipate the needs of each citizen and business and automatically send reminders so that they can take the right action at the right time.

Build stronger ecosystems
Aggregate services across agencies, businesses and communities to present citizens with the latest, most relevant information and connections.

WHY CHOOSE US

WE HAVE DEEP EXPERTISE

Coherence was developed over 30 years of international domain experience in digital government solutions.

WE UNDERSTAND WHAT YOU NEED

We have supported more than 40 countries with our products and solutions after assessing each of their unique needs.

WE WORK FAST

We combine our experience with global best practices to ensure quick and successful deployments.

WE ARE GLOBALLY TRUSTED

Latin America and the Caribbean

Saint Lucia
- Digital Government Platform Consultancy

Trinidad and Tobago
- Automated Construction Permitting System

Africa

Congo
- Ease of Doing Business Consultancy

Ghana
- eRegistrar

Mauritius
- National Identity Scheme

Rwanda
- Social Security Consultancy
- iRembo Digital Government Services

Tanzania
- eGovernment Portal

Middle East

Bahrain
- National Authentication Framework

Oman
- National Integrated Manpower Register System

UAE
- Humanitarian Consultancy

Asia Pacific

Fiji
- Digital Government Transformation

India
- eStamping
- Citizen Data Vault
- Document Security

Malaysia
- Secure Biometric Barcode

Sri Lanka
- eSecretariat

Vietnam
- Public Key Infrastructure Consultancy

Singapore
- Healthcare Nationwide Computer Network
- National Savings Scheme eSubmission System
- Central Claims Processing System
- Titles Automated Registry System
- Online Business and Legal Information Service
- Tax Processing System
- eStamping
- Healthcare Insurance Claims System
- Public Housing Resale Appointment System
- Clinic Management System
- Personal Access to Government eServices
- Integrated Clinic Management Systems
- Singapore Corporations and Representatives Notification System
- Integrated Business Licensing System
- Financial Information System
- Digital Mailbox
- Bond Application System
- Intellectual Property Office Workbench System
- New Corporations and Representatives System
- Intellectual Property Office Data Analytics and Sharing

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To learn more about Coherence:
sales@crimsonlogic.com
coherence.crimsonlogic.com

Our world-class digital government solutions, products and services create value for citizens and businesses. Together with governments, we enable digital transformation in communities around the globe to positively impact lives.